56 ENTREPRENEURSHIP SYLLABUS BREAKDOWN

SENIOR SIX, TERM ONE

TOPIC 8: BUSINESS PLANNING

TIME: 36 HOURS/54 PERIODS

Learning Outcome: The learner prepares a workable Business Plan.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
8.1	Introduction to Business Planning	The learner selects a suitable type of business plan.	 The concept of a business plans. Types of business plan. Rationale for writing a business plan.
8.2	The Structure of a Business Plan	The learner writes the structure a business plan.	 The structure of a business plan: Cover page. Table of contents. Executive summary. Business background. Vision, goals and mission statement. Business experience. Information about the owner or promoter of the business. Description of the business idea and market. Marketing plan. Legal form. Start-up capital and resources. Organisation and staff. Business operation and costs. Financial plan. Appendices.
8.3			Meaning of an executive summary.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
	The Executive Summary in a Business Plan	The learner writes an effective executive summary.	 The purpose of an executive summary. Tips for writing an effective executive summary. Structure of the executive summary: The background of the business. The objectives of the business offers. An overview of the market for the products/ services. The competitive advantage of the business. The projected growth. The key members of the business. Funding requirements of the business.
8.4	Production Plan.	The learner prepares the production plan section.	 Contents of the production plan: product development. Show what you have done and what you are planning to do. Describe how the product/ service will be made. Identify the problems that may occur in the production process. Show the awareness of the industry standards and regulations. Explain who the suppliers are, their prices, terms and conditions. Explain the quality control measures set up.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			 The production process section: Outline the business day to day operations. The physical plant. Equipment. Assets. Special requirements. Materials. Production. Inventory. Feasibility. Costs.
8.5	Management Plan/ Human Resource Plan	The learner prepares a management plan.	 Contents of a management plan. Ownership section. Internal management team. External management team. Human resources needs. Schedule for remuneration.
8.6	Marketing Plan	The learner prepares a marketing plan.	 Components of a marketing plan: Products/services. Pricing strategy. Sales/ distribution plan. Advertising and promotions plan. The 5p's of marketing
8.7	Financial Plan	The learner prepares Financial plan	 Components of financial plan: Income statement. Cash flow projection. Balance sheet. The break-even analysis. Sources of finances. Assumption of cash flow projection. Sensitivity analysis.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
8.8	Competitive Analysis	The learner carries out a competitive analysis of a competitive plan.	 Making a competitive analysis: Determine who your competitors are. Gather the information about your competitors. Preparing a competitive analysis. Analysing the competition. How to compete with that company. Calculation of market share.

SENIOR SIX, TERM ONE

TOPIC 9: PRODUCTION MANAGEMENT

TIME: 24 HOURS/36 PERIODS

Learning Outcome: The learner prepares a production operations plan.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
9.1	Products/ Services to be Produced.	The learner identifies the types of products/services to be produced.	 The concept of a production/ operations plan. Types of products/services to be produced. Capacity planning and design. Production processes. Factors affecting production decisions.
9.2	Purchasing Skills.	The learner operates a good inventory system.	 The concept of purchasing and steps in purchasing the right quality and quantity of goods and services: Requirements of a business/ enterprise.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			 Estimating goods and services/raw materials required for a business. Choice of suppliers. Ordering goods and services/raw materials. Receiving goods and services/raw materials. Inventory management.
9.3	Purchasing of Raw Materials	The learner purchases the right quantity and quality of Raw materials.	 Factors for purchasing raw materials. The price of raw materials. The source of raw materials. Reliability of the raw materials. Purchasing plan. Contributions of suppliers to the success of the business.
9.4	Labour Requirements	The learner identifies labour requirements for business.	 The concept of Labour and the need for labour. Types of labour. Labour requirements.
9.5	Production Machinery, Equipment and Facilities	The learner selects the machinery, equipment and facilities required to produce the product or service.	 Machinery equipment and facilities required to produce a good /service. Choice of machinery, equipment and facilities.
9.6	Production Planning and Control	The learner prepares a production plan for a business.	 Components of a production plan: Raw materials. Labour planning. Utilities. Costing. Plant location. Facility layout. Office space. Capital equipment.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			 Work scheduling. Waste disposal management. Packaging. Projected production statement. Production control.
9.7	Costing of Production	The learner identifies ways of minimizing costs in a business.	 Types of production costs. Elements of costing of production. Methods of costing. Ways of minimising costs and maximising profits.
9.8	Specific Business Control Systems	The learner designs mechanisms for controlling business assets. • Develops internal control systems of small businesses.	 Mechanism for controlling business assets: Cash. Accounts receivables. Inventory of merchandise for sale or raw materials. Physical assets. Customer merchandise. Internal control systems of small businesses: Purchasing. Quality control. Employee morale. Financial analysis. Cost controls. Sales. Pricing.
9.9	Technology in Production	The learner selects the appropriate technology for the business.	 The concept of technology and types of technology: Indigenous technology. Intermediate technology. Advanced technology. Factors influencing the choice of technology:

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			 Plant capacity. Principle inputs. Investment outlay. Production costs. Use of other units. Products. Ease of absorption. Types of plant capacity: Feasible normal capacity. Normal maximum capacity. Factors that influence capacity decisions: Technological requirements. Input constraints. Investment costs. Market conditions. Resources of the firm. Government policy.
9.10	Structuring Time for Increased Productivity	The learner conducts time management to increase productivity.	 Making productive use of hidden time to increase productivity. Using energy highs and lows. Executive time ('Nine to Fivers'). Effective time management/ control. Personal inventory on attitude towards time. Time management planning.
9.11	Packaging.	The learner applies proper packaging materials.	 The concept of packaging and its importance. Types of packaging. Factors considered when choosing packaging materials.

TOPIC 10: QUALITY MANAGEMENT

TIME: 9 HOURS/14 PERIODS

Learning Outcome: The Learner maintains general quality standards.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
10.1	The Concept of Quality.	The learner uses the terms used in relation to quality.	 The concept of quality and terms used: Quality policy. Quality planning. Quality control. Quality assurance. Quality system. Misconceptions about quality.
10.2	Quality Standards for an Enterprise	The learner applies the elements of quality standards.	 Elements of quality standards: Cleanliness. Packaging. Technical specifications regarding quality and quantity. Economic and social benefits of quality products.
10.3	Quality Control	The learner applies operations of quality control at all stages.	 The concept of quality control. Operations of quality control at all stages: Marketing. Product design. Purchasing of raw materials. Production of products. Packaging and storage. Sales and distribution. Installation and technical assistance. Suppliers of input materials and customers. Installation. Technical assessment (TA) and servicing. Ways of achieving quality control in an enterprise.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
10.4	Quality and Market Demand.	The learner evaluates the benefits of setting quality standards of the business.	 Benefits of setting quality standards of the business: Improve the brand image. Improve entrepreneur's image and reputation. Standardisation of the products. Reduce costs of the product. Determining cost and prices in advance. Manufacturer compliance to Authority.
10.5	Product Life Cycle.	The learner follows product life cycle when producing goods.	 The concept of product life cycle and its models. Enterprise activities model. Input process output model. Stages of product life cycle.
10.6	Total Quality Management.	The learner performs total quality management.	 The concept of total quality management. Elements of total quality management. Quality chains. Company policy and accountability. Control. Monitoring process. Team work. Consumer views. Zero defects. Benefits of total quality management. Challenges of total quality management.

TOPIC 11: MARKETING MANAGEMENT

TIME: 10 HOURS/15 PERIODS

Learning Outcome: The learner undertakes marketing of products and services.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
11.1	Marketing	The learner identifies a target market population.	 Differences between marketing and selling. Target market population. Factors determining the target market population.
11.2	The Marketing Plan	The learner prepares a marketing plan for a business.	 The concept of a marketing plan and its Preparation. The marketing mix. Benefits of a marketing plan to a business.
11.3	Market Survey/Research	The learner conducts a market survey.	 The concept of market research. Purpose of a market research. Tools of market research.
			 Identification of market size, market share and profitability of the product.
11.4	Marketing Strategy	The learner designs an effective marketing strategy.	 Developing marketing strategy: Meaning of marketing strategy. Tools for effective marketing strategy.
11.5	Potential Customers	The learner discovers the characteristics of potential customers for his/ her business.	 Meaning and characteristics of potential customers for a business: Age. Sex. Location. Occupation.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			Income.Leisure activities.
			 Usage. Basis for market segmentation.
			Geographical.Demographic.Psycho graphical etc.
			 Reasons for market segmentation.

TOPIC 12: SALES PROMOTION

TIME: 9 HOURS/14 PERIODS

Learning Outcome: The learner undertakes sales promotion for a business.

S/N	SUB TOPIC	COMPETENCES	CONTENT
12.1	Introduction to Sales Promotion	The learner uses the methods of sales promotion.	 The concept of sales promotion and its strategies. Importance of sales promotion. The methods of sales promotion.
12.2	Advertising	The learner prepares various advertising messages for goods and services.	 Meaning and types of advertising. Advantages and disadvantages of each type of advertising. Importance of advertising. Factors influencing choice of advertising. Preparing advertising messages for goods and services.
12.3	Distribution Channels	The learner selects appropriate distribution channels for goods and services.	 Meaning of a distribution channel and its agents. Types of distribution channels.

S/N	SUB TOPIC	COMPETENCES	CONTENT
			 Factors considered when selecting a distribution channel. Preparing a sales and distribution plan for goods and services.
12.4	Customer Service/Care	The learner applies customer service survey.	Meaning and forms of customer care.Customer service survey.
12.5	Creative Sales Persons/Sales Force	The learner applies steps of creative selling in a business.	 Creative selling process: Meaning of creative selling. Steps of creative selling. Attributes of a creative salesperson. Terms of selling goods and services. Skills of salesmanship.

TOPIC 13: MANAGING PERSONNEL

TIME: 12 HOURS/18 PERIODS

Learning Outcome: The learner identifies, manages and motivates staff in a business.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
13.1	Hiring Criteria and Labour Requirements for an Enterprise.	The learner designs a recruitment process in a business.	 Meaning and importance of employees in a business. The recruitment process. Sources of recruiting employees. Procedures of recruiting employees needed for a business. Induction of workers: Basic rules of orientation.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			 Factors considered when preparing induction of new employees. Advantages of induction of new employees.
13.2	Motivation of Employees	The learner motivates employees.	 Motivation. Meaning of motivation. Importance of motivation. Ways of motivating employees. Professional growth. Proper orientation of workers. Fringe benefits etc. Employee considerations Pay plans. Employee benefits. Employee relations. Working conditions. Employee hand book. Fringe benefits.
13.3	Training of Employees	The learner designs the training method appropriate for the business.	 Purpose of training employees. Identifying training needs. The training process. Training methods (onthe-job and off-the-job techniques). Selecting competent trainers. Training administration. Evaluation of training process.
13.4	Employee Turnover	The learner develops skills of managing labour turnover.	 Labour turnover. Meaning. Causes of labour turnover. Challenges of labour turnover. Managing labour turnover.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
13.5	Entrepreneurial Management	The learner adapts the entrepreneurial management functions.	 Entrepreneurial management. Meaning. Importance of entrepreneurial management. Functions of entrepreneurial management. Challenges of managing an enterprise.

TOPIC 14: FINANCIAL MANAGEMENT

TIME: 20 HOURS/30 PERIODS

Learning Outcome: Learner manages finances for self, family and business effectively.

S/N	SUB TOPIC	COMPETENCES	CONTENT
14.1	Utilising Capital	The learner identifies sources and types of capital.	Capital: - Meaning of capital Sources of capital Types of capital.
14.2	Financial Needs of Potential Business	The learner identifies financial needs of the potential business.	Initial investment:Working capital.Fixed capital.
14.3	Components of a Financial Plan	The learner prepares components of the financial plan.	 Financial plan: Meaning of a financial plan. Importance of financial record keeping in small business. Components of financial plan: Projected production statement.

S/N	SUB TOPIC	COMPETENCES	CONTENT
			 Projected sales. Projected capital expenditure. Projected cash flow. Projected income statement. Projected balance sheet. Projected funds flow statements. Break- even analysis. (Also see components of financial plan Under business planning).
14.4	Managing the Flow of Funds	The learner designs controls to manage the flow of funds in a business.	 Controls to manage the flow of funds in a business: Inventory Trade Credit Control over receivables etc
14.5	Tools for Interpreting Financial Statements	The learner uses tools for interpreting financial statements.	 Tools for interpreting financial statements Profitability ratios. Activity ratios. Liquidity ratios.
14.6	Business Taxes	The learner conforms to business tax laws.	 Taxation. Meaning of a tax and taxation. Types of taxes. Some terms used in taxation Reasons for paying taxes. Calculating tax payable. Tax compliance in Uganda. Challenges of tax compliance. Measures to overcome the challenges of tax compliance.

TOPIC 15: COPING WITH COMPETITION

TIME: 18 HOURS/27 PERIODS

Learning Outcome: The learner competes favourably with other related businesses.

S/N	SUB-TOPIC	COMPETENCES	CONTENT
15.1	Types of Business Competition	The learner identifies types of business competition.	 Business competition: Meaning of business competition. Types/Forms of business competition: Pricing. Presentation and appearance. Quality. Added convenience. Attitude towards the customers. Extending customer credit. Rewarding customers. Factors to consider in analysing competition: Description of competitors. Size of competition. Profitability of competition. Operating methods. Factors affecting competition: Mobility/accessibility overlap. Product overlap. Substitution. Public awareness.
15.2	Business Competitive Position	The learner maintains a competitive position in business.	 Sustainable competitive advantage. Meaning of sustainable competitive advantage. Managing/ maintaining a competitive position in business. Evaluating business competition. (Compare business to major competitors, monitor sales, flow of customers, production order,

S/N	SUB-TOPIC	COMPETENCES	CONTENT
			cash flow, personnel, and potential competitors for a given business in a location, technology, managing competition). • Effects of competition on business and customers.

SENIOR SIX TERM THREE

TOPIC 16: CAPITAL MARKETS IN UGANDA

TIME: 30 HOURS/45 PERIODS

Learning Outcome: The learner participates in capital markets.

S/N	SUB – TOPIC	COMPETENCES	CONTENT
16.1	Introduction to Capital Markets	The learner promotes capital markets.	 Meaning of a capital market. Types of instruments used in Uganda's capital markets.
16.2	Role of Capital Markets in Business	The learner appreciates the roles capital markets in business.	 Roles of capital markets in business Raising funds / capital for investment purpose. Providing a ready market for buying and selling of shares.
16.3	Investment Opportunities Through Capital Markets	The learner performs the process of selling and buying shares.	 Meaning of a stock exchange. Investment opportunities through capital markets. Major players in the capital markets industry: Shareholders. Brokers / dealers. Investment advisors. Fund managers. Stock exchanges. Process of buying and selling shares.

S/N	SUB – TOPIC	COMPETENCES	CONTENT
16.4	Shareholders in Capital markets	The learner becomes a shareholder in capital markets.	 Capital Markets: Benefits to a shareholder. Challenges faced by a shareholder. Ways to overcome the challenges.
16.5	Long Term Finance in Uganda	The learner raises long term funds from capital markets.	 Types of long-term finance for business in Uganda. Sources of long-term finance for businesses in Uganda. Tools used in securing long term business finance. Requirements for rising long term finances. Process of securing different types of long – term business finances.
16.6	Trading in Stock Exchange	The learner identifies the companies that trade on stock exchange.	Companies that trade on the stock exchange.
16.7	Collective Investment Schemes	The learner participates in collective investment schemes.	 Major players in the collective investment scheme. (investors, fund managers, trustees). Meaning of collective investment scheme. Types of collective investment scheme in Uganda. The unit trust. The open-ended investment company. Investment Company with variable capital. Advantages of collective investment schemes. Diversification of risks. Access to securities investments. Lower transaction costs. Professional management. Investor protection.

S/N	SUB – TOPIC	COMPETENCES	CONTENT
			 Conditions necessary for effective operation of collective investment schemes. Operation environment. Banking environment. Saving environment.